

South Texas Electrical JATC

Registration, Sales & Return Policy

Participation and Performance

By virtue of the registration process; each registrant agrees to the rules, policies and expectations of the program. It is expected that each attendee participates fully and completely so as to benefit from the training they have registered for and are committed to. Each registrant is expected to attend all scheduled classes and events associated with the registered class. Participants are expected to apply themselves in a productive and meaningful manner, to work dutifully to complete all assignments and activities associated with the training they are beholden to. Each participant should endeavor, to the best of their ability, to achieve or exceed the minimum performance requirements necessary, including attendance and testing, so that the JATC may certify and award credit for successful completion of the class. No credit will be awarded for a failed class. No credit will be awarded to students who fail to meet the minimum attendance requirements.

No Refunds

All sales are final. No refunds will be issued for application fee's, class/course registration or merchandise purchases.

No refunds or credits will be issued for registrants who withdraw from a class/course.

Enrollment Transfer

Students who coordinate a withdrawal in advance of the first class of an enrolled session may request to have their enrollment transferred to the next available, identical, session. Enrollment transfers are the exception, not the rule. Enrollment transfer requests are considered on a case by case basis and shall require approval from the Training Director. Enrollment transfers are subject to additional costs.

Enrollment transfers for License Renewal classes shall carry a \$15 rescheduling fee. The rescheduling fee applies to both members and nonmembers of IBEW Local 60.

Retakes

Registrants retaking a previously attended class/course are eligible to do so at a reduced rate so long as the two classes are identical. This rate will be established as a retake fee. If the new class/course is fundamentally altered or changed compared to the original class (as might be the case due to a new code cycle or text revision/edition) then a traditional registration, at the full rate, will be required.

Receipt of Material

Books and lesson materials must be obtained from the JATC prior to the start of each class session. Books and materials will be distributed at designated times and location.

Damaged or Defective Merchandise

The JATC will replace damaged and defective merchandise so long as the JATC has been properly notified. The JATC must be notified of damaged or defective items no later than five (5) business days after the material has been received by the registrant or persons designated to receive such material on the registrant's behalf ("receiving party"). It is the responsibility of the receiving party to inspect merchandise for defects or damage upon receipt.

Missing Merchandise

The JATC will replace missing merchandise so long as the JATC has been properly notified of missing material. The JATC must be informed of the missing items no later than two (2) business days after the material has been received by the receiving party. It is the responsibility of the receiving party to inspect merchandise for missing items upon receipt.

Registration and Purchases

Registration and purchases shall be transacted at the training center.

Registration shall be on a first come, first serve basis. Seats and products are limited, no person is entitled to, or guaranteed, a seat or product(s) until payment and registration is finalized.

The JATC reserves the right to offer alternative options for class registration and sales transactions, at its discretion, to include but is not limited to online registration and e-commerce product sales.

Method of Payment

The JATC does NOT accept cash as a form of payment.

The JATC accepts the following forms of payment at the training center:

- Personal Checks, with proper identification
- Certified funds: Money Order & Cashier's Check

For online or electronic POS transactions, where permitted, acceptable methods of payment include but are not limited to the following:

- Credit Card
- Debit Card
- Online Money Services (PayPal, Stripe.com, etc.)

Non-Sufficient Funds (NSF)

Payments made with personal checks are subject to, and responsible for, any and all Non-Sufficient Funds (NSF) fees which may be incurred as a result of a returned check. Upon notice of an NSF check, a replacement payment shall be made immediately with certified funds or by money order. The cost of the NSF fee(s) will be added to any residual or outstanding balance owed to the training center.

Applicants will not be permitted to advance in the selection process until all financial obligations to the JATC have been satisfied.

Training participants will not be permitted to attend class or participate in training activities until all financial obligations to the JATC have been satisfied.

Price and Availability

Application Fees are subject to change at any time. The JATC should be contacted for confirmation on application fee pricing.

Registration Fees and Registration periods may change at any time and often vary year to year. The JATC should be contacted to confirm registration fee pricing, registration periods and registration deadlines.

Merchandise costs and availability may change at any time and often vary year to year. The JATC should be contacted for current pricing and availability.

Apprentices

Bona fide apprentices shall make the necessary arrangements, in advance, to satisfy any and all financial obligations to the program so they may participate as required and without interruption. Failure to settle financial commitments to the program on time will prevent the apprentice from participating in program functions, including but not limited to related classroom and on-the-job activities. Apprentices holding an outstanding balance are subject to disciplinary action by the committee, up to and including cancelation of indenture and termination from the program.